

USER DATA SUBPROCESSOR LIST

Kognity Teaching & Learning Platform

List last updated: April 2, 2024

In order to provide our services in the best way, we work with selected and trusted third party service providers acting as our subprocessors, including for hosting our services, user analytics and to manage back-end systems processing user data.

Subprocessor	Function	Processing location
84codes AB - RabbitMQ	Hosting	USA
Amazon Web Services EMEA SARL	Hosting	USA
Atlassian Pty Ltd - JIRA	Internal records	USA
Braze, Inc.	User communications	USA
Cloudflare, Inc.	Platform resilience	USA
Fivetran, Inc.	Data ingestion	USA
Functional Software, inc. - Datadog & Sentry	Hosting	USA
Google Cloud EMEA Limited - Google Cloud Platform	Internal records	USA
Google Cloud EMEA Limited - Google Workspace	Infrastructure	USA
Holistics Software Pte Ltd	Analytics/Business intelligence	USA
Intercom R&D Unlimited Company	User support	USA
Mixpanel, Inc.	User analytics	USA
Planhat AB	Platform system	EU/EEA (Sweden)
PostHog Inc.	User analytics	USA
Redis EMA LTD - Redis Cloud	Hosting	USA
SFDC Ireland Limited - Heroku	Hosting	USA
SFDC Ireland Limited - Tableau	Analytics/Business intelligence	USA
Slack Technologies, LLC	Teacher feedback	USA
Twilio Inc. - Sendgrid	Email provider	USA

We may also from time to time engage our parent and sister companies, including Kognity AB and Kognity UK Ltd., to perform limited internal processing activities in connection with delivering our products and services, and those subsidiaries may qualify as subprocessors accordingly.