USER DATA SUBPROCESSOR LIST
Kognity teaching and learning platform

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*In order to provide our services in the best way, we work with selected and trusted third party service providers acting as our subprocessors, including for hosting our services, user analytics, to manage back-end systems processing user data. Adequate oversight and, where applicable, legally valid transfer mechanisms are always implemented in these cases, for example EU Commission's standard contractual clauses for the transfer of personal data to third countries ("**EUSCC**"), UK's international data transfer agreement.*

Subprocessor	Processing location	Function
Planhat AB	EU/EEA (Sweden)	Platform system
Mixpanel, Inc.	USA	User analytics
Intercom R&D Unlimited Company	USA	User support
SFDC Ireland Limited - Heroku	USA	Hosting
Redis EMA LTD - Redis Cloud	USA	Hosting
84codes AB - RabbitMQ	EU/EEA (Sweden)	Hosting
Functional Software, inc. - Datadog	USA	Hosting
Atlassian Pty Ltd - JIRA	USA	Internal records
Holistics Software Pte Ltd	Singapore	Analytics/Business intelligence
Amazon Web Services EMEA SARL	USA	Hosting
Twilio Inc. - Sendgrid	USA	Hosting
Functional Software, Inc. - Sentry	USA	Hosting
Hotjar Limited	EU/EEA (Malta)	User analytics
Google Cloud EMEA Limited - Google Workspace	USA	Infrastructure
Google Cloud EMEA Limited - Google Cloud Platform	USA	Internal records
SFDC Ireland Limited - Pardot	EEA (France/Germany)	Internal records
Fivetran, Inc.	USA	Data ingestion
SFDC Ireland Limited - Tableau	USA	Analytics/Business intelligence
Ferenc Beleznay	UK	Content support (freelance)

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