

Supplemental Terms for Australia and New Zealand

Last Updated: 2026-06-02

These Supplemental Terms for Australia and New Zealand ("Supplemental Terms") supplement and form part of the Agreement between Kognity and Subscriber, and apply to Subscribers that are domiciled or established in Australia or New Zealand. In the event of any conflict between these Supplemental Terms and the Agreement, these Supplemental Terms shall prevail to the extent of the inconsistency.

The following section replaces Section 12.1 of the Standard Subscription Agreement Terms (International 2026:1)

12.1. Publicity. Kognity may use Subscriber's name and logo in its marketing materials, including on its website, and as a reference in communications with potential customers to identify Subscriber as a user of the Service, only upon receipt of Subscriber's prior written consent. Subscriber may provide or withdraw such consent at any time by written notice to Kognity.

The following section replaces Section 12.9 of the Standard Subscription Agreement Terms (International 2026:1)

12.9. Amendments. Kognity may amend, modify or alter these Standard Terms, including the DPA, with prior written notice to Subscriber of no less than 30 days. By continuing to use the Service, or by allowing Users to do so, Subscriber accepts the changes.

Subprocessor List

The following section amends and restates the User Data Subprocessor List.

Subprocessor	Function	Attributed data types	Processing location	Transfer safeguards
84codes AB - RabbitMQ	Hosting	Name, IP address, Selected system logs	USA	Standard Contractual Clauses (SCC)
Amazon Web Services EMEA SARL	Hosting	All data	USA	EU-US Data Privacy Framework Certified
Atlassian Pty Ltd - JIRA	Internal records	Name, Email, System logs	USA	EU-US Data Privacy Framework Certified
Braze, Inc.	User communications	Name, Email, IP address	USA	EU-US Data Privacy Framework Certified
Cloudflare, Inc.	Platform resilience	IP address, Logs	USA	EU-US Data Privacy Framework Certified
Cloudling Limited - HelpHero	Teacher tutorial	IP address, Logs	USA	Standard Contractual Clauses (SCC)

Datadog, Inc.	Hosting	IP address, System logs, Error logs	USA	EU-US Data Privacy Framework Certified
Edlink API Inc.	Roostering (optional)	Name, Email, Grade level, School name	USA	Standard Contractual Clauses (SCC)
Fivetran, Inc.	Data ingestion	Name, email	USA	EU-US Data Privacy Framework Certified
Functional Software, inc. - Sentry	Hosting	IP address, System logs, Error logs	USA	EU-US Data Privacy Framework Certified
Google Cloud EMEA Limited - Google Cloud Platform	Internal records/Analytics	All data	USA	EU-US Data Privacy Framework Certified
Google Cloud EMEA Limited - Google Workspace/Gemini	Infrastructure/Analytics	Name, Email, Usage data	USA	EU-US Data Privacy Framework Certified
Holistics Software Pte Ltd	Analytics/Business intelligence	Name, Email, Usage data	USA	Standard Contractual Clauses (SCC)
Intercom R&D Unlimited Company	User support	Name, Email, Usage data, IP address	USA	EU-US Data Privacy Framework Certified
LangChain, Inc.	Infrastructure	Anonymized user-generated content	USA	Standard Contractual Clauses (SCC)
Mixpanel, Inc.	User analytics	IP address, Usage data	USA	EU-US Data Privacy Framework Certified
OpenAI, L.L.C.	Infrastructure	Anonymized user-generated content	USA	Standard Contractual Clauses (SCC)
Pickaxe LLC - Iterate	Surveys	Name, Email, Survey responses	USA	EU-US Data Privacy Framework Certified
PostHog Inc.	User analytics	IP address, Usage data	USA	EU-US Data Privacy Framework Certified
SFDC Ireland Limited - Heroku	Hosting	All data	USA	Binding Corporate Rules (BCR) & EU-US Data Privacy Framework Certified
SFDC Ireland Limited - Tableau	Analytics/Business intelligence	Name, Usage data	USA	Binding Corporate Rules (BCR) & EU-US Data Privacy Framework Certified
Twilio Inc. - Sendgrid	Email provider	Name, Email	USA	Binding Corporate Rules (BCR) & EU-US Data Privacy Framework Certified
Vitality, Inc	Business Intelligence	Name, Email, Usage data	USA	Standard Contractual Clauses (SCC)

Please contact us at dataprotection@kognity.com to request the contact information for a subcontractor.

We may also from time to time engage wholly-owned subsidiaries to perform limited internal processing activities in connection with delivering our products and services, and those subsidiaries may qualify as subprocessors.

Subprocessor	Processing location	Transfer safeguards
Kognity USA, Inc.	USA	Standard Contractual Clauses (SCC)
Kognity UK Limited	UK	N/A (adequacy decision)

