USER DATA SUBPROCESSOR LIST

Kognity Teaching and Learning Platform

List last updated: 26 October 2026

In order to provide our services in the best way, we work with selected and trusted third party service providers acting as our subprocessors, including for hosting our services, user analytics and to manage back-end systems processing user data. Adequate oversight and, where applicable, legally valid transfer mechanisms are always implemented in these cases.

Subprocessor	Function	Attributed data types	Processing location	Transfer safeguards
84codes AB - RabbitMQ	Hosting	Name, IP address, Selected system logs	USA	Standard Contractual Clauses (SCC)
Amazon Web Services EMEA SARL	Hosting	All data	USA	EU-US Data Privacy Framework Certified
Anthropic Ireland, Limited	Infrastructure	Anonymized user-generated content	USA	Standard Contractual Clauses (SCC)
Atlassian Pty Ltd - JIRA	Internal records	Name, Email, System logs	USA	EU-US Data Privacy Framework Certified
Braze, Inc.	User communications	Name, Email, IP address	USA	EU-US Data Privacy Framework Certified
Cloudflare, Inc.	Platform resilience	IP address, Logs	USA	EU-US Data Privacy Framework Certified
Cloudling Limited - HelpHero	Teacher tutorial	IP address, Logs	USA	Standard Contractual Clauses (SCC)
Datadog, Inc.	Hosting	IP address, System logs, Error logs	USA	EU-US Data Privacy Framework Certified
Edlink API Inc.	Roostering (optional)	Name, Email, Grade level, School name	USA	Standard Contractual Clauses (SCC)
Fivetran, Inc.	Data ingestion	Name, email	USA	EU-US Data Privacy Framework Certified
Functional Software, inc. - Sentry	Hosting	IP address, System logs, Error logs	USA	EU-US Data Privacy Framework Certified
Google Cloud EMEA Limited - Google Cloud Platform	Internal records/Analytics	All data	USA	EU-US Data Privacy Framework Certified
Google Cloud EMEA Limited - Google Workspace/Gemini	Infrastructure/Analytics	Name, Email, Usage data	USA	EU-US Data Privacy Framework Certified
Holistics Software Pte Ltd	Analytics/Business intelligence	Name, Email, Usage data	USA	Standard Contractual Clauses (SCC)
Intercom R&D Unlimited Company	User support	Name, Email, Usage data, IP address	USA	EU-US Data Privacy Framework Certified
LangChain, Inc.	Infrastructure	Anonymized user-generated	USA	Standard Contractual Clauses (SCC)

		content		
Mixpanel, Inc.	User analytics	IP address, Usage data	USA	EU-US Data Privacy Framework Certified
OpenAI, L.L.C.	Infrastructure	Anonymized user-generated content	USA	Standard Contractual Clauses (SCC)
Pickaxe LLC - Iterate	Surveys	Name, Email, Survey responses	USA	EU-US Data Privacy Framework Certified
PostHog Inc.	User analytics	IP address, Usage data	USA	EU-US Data Privacy Framework Certified
SFDC Ireland Limited - Heroku	Hosting	All data	USA	Binding Corporate Rules (BCR) & EU-US Data Privacy Framework Certified
SFDC Ireland Limited - Tableau	Analytics/Business intelligence	Name, Usage data	USA	Binding Corporate Rules (BCR) & EU-US Data Privacy Framework Certified
Twilio Inc. - Sendgrid	Email provider	Name, Email	USA	Binding Corporate Rules (BCR) & EU-US Data Privacy Framework Certified
Vitally, Inc	Business Intelligence	Name, Email, Usage data	USA	Standard Contractual Clauses (SCC)

We may also from time to time engage wholly-owned subsidiaries to perform limited internal processing activities in connection with delivering our products and services, and those subsidiaries may qualify as subprocessors.

Subprocessor	Processing location	Transfer safeguards
Kognity USA, Inc.	USA	Standard Contractual Clauses (SCC)
Kognity UK Limited	UK	N/A (adequacy decision)